

UNTUK KEGUNAAN PTM

KOMEN JURUANALISA SISTEM :

TANDATANGAN :

TARIKH :

ENVIRONMENT / URGENCY / IMPACT (DI ISI OLEH JURUANALISA SISTEM)

Indicate the ENVIRONMENT that may be affected by the requested change (you may choose more than ONE environment)		
	Application	Software
	Database	Standard Operating Procedures
	Hardware	Technical Manual
	Network	User Manual
	Operating Systems/Utilities	Others – Please describe below
	Policy/Procedure	
	Security	
Indicate the change URGENCY		
	Low	A change is justified and necessary, but can wait until the next scheduled release or upgrade.
	Medium	There is no severe impact, but rectification cannot be deferred until the next scheduled release or upgrade.
	High	Severely affecting some key users or impacting on a large number of users.
	Immediate	Putting life a risk. Causing significant loss of revenue or the ability to deliver important public services. Immediate action required.
Indicate the change IMPACT		
	LOW probability of failure and LOW impact in the event of failure	HIGH probability of failure and MEDIUM impact in the event of failure
	MEDIUM probability of failure and LOW impact in the event of failure	LOW probability of failure and HIGH impact in the event of failure
	HIGH probability of failure and LOW impact in the event of failure	MEDIUM probability of failure and HIGH impact in the event of failure
	LOW probability of failure and MEDIUM impact in the event of failure	HIGH probability of failure and HIGH impact in the event of failure
	MEDIUM probability of failure and MEDIUM impact in the event of failure	